

Charter Palms Townhomes  
678 Bellflower Avenue  
Sunnyvale CA 94086

Sep 1st 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Now, more than ever before, small businesses like ours need competition in the telephone and broadband internet industry.

The large companies in this space think they can get away with abusive behavior while charging excessive fees, because "who else are you going to go to?" They know that with limited options and virtually NO competition, they can set unreasonable prices and get away with poor customer service.

The big companies are setting prices and treating consumers worse every year. That is why our small business set out to find other solutions, and was thrilled find a local provider who actually cares about their service and customers.

STOP the excessive price hikes and monopolistic business practices by ensuring healthy broadband competition between providers of all sizes.

STOP marginalizing the small businesses and individuals who are asking for better services at more reasonable prices.

START standing behind consumers, making sure they have MANY good broadband choices at a variety of reasonable price points.

START today!

Thank you!

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